

PACPI POLICY INTENSE CASE MANAGEMENT REFERRAL

Purpose: To provide guidelines and procedure review for appropriate intense case management referrals for HIV infected pregnant women

Policy: All clients referred to PACPI will be assessed for intense case management. PACPI case manager will determine client's appropriateness for the program

Procedure: All case managers who are working with HIV + pregnant women should be encouraged to obtain a signed consent for PACPI services regardless if need of an immediate referral.

Any referral to PACPI must accompany a signed consent for services. All referrals must be called to the case manager on call followed with a faxed referral of information.

1. The PACPI case manager will attempt to contact the client within 48 hours of referral. Client will be assessed within 1 week to determine if the patient meets the criteria for services.
2. The PACPI case manager will contact the referral source to either accept or decline services for the client.
 - A. Clients who do not meet the level of service criteria will be referred back to their case manager with a list of referral sources to assist in care. In the event the client does not already have a case manager the client will be referred to AFC for case management.
 - B. Clients meeting the requirements will receive intense case management by PACPI. Clients already enrolled in AFC should be dual managed by PACPI and the AFC case managers to maintain continuity of care. Financial resources can be shared, as PACPI resources are not endless.
 - C. PACPI will manage mother and infant until infant is 6 months old. A PACPI service plan for D/C should be initiated when the client is accepted into care and completed and reviewed with an existing or new case manager prior to discharge.

Qualifying Criteria For PAPCI Enhanced Case Management

Client must have 3 problems in category 1 to qualify for enrollment

Category I

Noncompliant for prenatal appointments

Active drug use

Homeless (living in the streets)

Newly diagnosed

Illegal immigrant/undocumented

Non-English speaking

Domestic violence

Mental health issues/developmentally delayed

Three or more children at home

Adolescent

Recently released from jail

Client must have 5 problems in category II to qualify for enrollment

Category II

Open DCFS case

History of substance abuse

Transportation needs

Homeless, but lives with family or friends

Not newly diagnosed with HIV but lives in denial

Lack of support

Long history of HIV but 1st pregnancy

Hotline call